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June 1, 2004

Commission Chair Jerry Vap
Commissioner Frank Landis
Executive Director Andy Pollock
NEBRASKA PUBLIC SERVICE COMMISSION
300 The Atrium, 1200 N Street
Lincoln, NE 68508

HAND DELIVERED

RE: Docket No. 911-011/PI-79 (RFP Number 911-II-04)

Dear Commissioners Vap and Landis and Executive Director Pollock:

Please accept this letter as a request for reconsideration on the ratification of RFP Number 911-II-04 released on May 21, 2004 and ratified by the Commission in Docket No. 911-011/PI-79 entered on May 26, 2004. ALLTEL has the following concerns regarding this RFP:

1. Time Frame issues.

The schedule of events as outlined in the RFP is highly compressed for an RFP of such great magnitude. There are a total of 81 sites. It would be extremely difficult for a vendor who wishes to do a complete and thorough job to visit all 81 sites in the short time frame outlined.

The NENA Annual Conference is being held June 14-18 in Tampa, Florida. Potential RFP respondent carriers and equipment vendors have already made commitments to attend this conference, yet now have this RFP competing for their time and attention. It also seems likely that relevant information could arise out of this conference that should have a material impact on the questions asked in the RFP.

2. Inherent bias of the RFP towards a specific equipment vendor.

Of greatest concern is that the RFP seems significantly biased towards a specific equipment vendor. Rather than focusing on the key mission critical aspects of a System, there are requirements related to how certain specific functions are accomplished.

- RFP page 37 11.e. Application Programming Interface (API)

"The API shall provide tools to display the CAD information. *The field shall be a minimum of five characters and a maximum of 25 characters and be text based....*"

This is telling how it should be done rather than stating the general requirement that it must be able to integrate with the PSAP's CAD system. Different CAD systems may have different integration requirements than those explicitly cited here.

- RFP page 38 12.d. Application Programming Interface (API)

"Image Database Access - Shall support the storage and retrieval of multiple raster images (i.e. blueprints, Digital property images, CAD drawings) that are linked to a geographical location or address. The database should be built and maintained by the administrator and viewable by the users. ***The system should automatically search for images when a 911 call is received or a manual address search is initiated. If images are found there should be a message displayed on the main dispatch screen...."***

This is telling exactly how the notification needs to happen, rather than the general requirement that a notification of some kind needs to be provided to the dispatcher that an image has been found.

The scoring system of the RFP makes the situation even more unfair in that the equipment vendor who helped develop the RFP is able to score Compliant on the above two examples while another equipment vendor who performs the key function, but somewhat differently, is scored Non-compliant.

3. Accuracy and completeness of data outlined for 911 center requirements.

ALLTEL is aware that certain data outlined in the RFP for 911 center requirements is either not accurate or not complete. Specific examples include:

- Number of 9-1-1 trunks for each PSAP is not provided.
- Number of 9-1-1 answering positions is not provided for all PSAPs
- PSAP CPE is not provided for all of the PSAPs
- Saunders County is shown as "Implemented Phase I", yet they have not yet implemented E911. Also their equipment is shown as Plant Maars, but is actually Plant MAARSView.
- Webster County is shown as "Implemented E911", but they are served by the Mid Rivers PSAP in Franklin County which is still Basic 911.
- Gage/Beatrice PD is shown as "Implementing E911," but they have already implemented E911 and are now implementing Phase I.
- Lancaster County is shown with "NO" mapping. They have Plant ORION MapStar's mapping system.
- Polk County is shown with QWEST as their LEC, however ALLTEL is their LEC.
- Pawnee County does not have it's own PSAP. It is served by the Johnson County PSAP.
- Richardson County is shown as "Implementing E911," but they are served by the Falls City PSAP which is Basic 911.
- York PD is shown with QWEST as their LEC, however ALLTEL is their LEC.
- Fillmore County is shown as "Basic" 911, however, they are Implementing Phase I.

4. Lack of RFP review by entire E911 Wireless Advisory Board.

ALLTEL has reason to question whether the entire E911 Wireless Advisory Board had the opportunity to review and comment on the RFP prior to its release.

5. Composition/Qualifications of RFP Evaluation Committee

The RFP states that "Proposals will be independently evaluated by members of the Evaluation Committee(s). This committee will consist of staff with the appropriate expertise to conduct such proposal evaluations. Names of the members of the Evaluation Committee(s) will not become public information."

The names of the members of the Evaluation Committee(s) should be available to respondents. A potential RFP respondent should be assured that the committee members do in fact possess the appropriate expertise to conduct the evaluations and will be fair and impartial in the evaluations.

6. Pricing Information Format

Pricing information has been requested in a line item format. That format is not appropriate and leads to inaccurate conclusions because E911 Systems are engineered systems for specific circumstances and requirements and can't just be put together on an ala cart basis or one system fits all.

Based on the above information, ALLTEL believes it would be prudent for the Commission to delay this RFP. Doing so would allow for revisions to the RFP to ensure the best interests of the citizens of the State of Nebraska are protected through a fair and impartial process.

Sincerely,



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ALLTEL

Cc: Stephanie Johanns
Steve Meradith